

Catalyst Housing Ltd. Sustainability Policy 2016 [Interim]

Our Vision

We are committed to implementing sustainability throughout our business. Concern for the environment and the wellbeing of our customers is integral to the way in which we operate. We aim to follow and promote good sustainability practice, reducing our environmental impacts and helping our customers, partners and colleagues to do the same.

We are guided by the following sustainability principles

- Reporting on environmental performance
- Making supply chains sustainable
- Reducing reliance on fossil fuels
- Integrating sustainability into our service provision to improve business performance
- Adapting to climate change
- Life cycle assessment and costing
- Reducing carbon emissions

Our Aims

This Sustainability Policy sets out our approach to realising our aim of creating a sustainable business, sustainable homes, sustainable communities and sustainable individuals.

Sustainable Business

We strive to be a business that is prepared for climate change, no longer reliant on fossil fuels and realising the economic and business benefits of being sustainable

We will:

- Ensure that critical decisions are sustainable and ethical and that those decisions positively impact on our business performance
- Continue to reduce carbon emissions, but refocus our efforts to adapt the business to future climate change
- Continue to achieve the highest standards in accreditation, helping colleagues use sustainable transport, reducing reliance on fossil fuels, increasing the performance of our offices and reducing waste
- Make the most of our resources by training colleagues in sustainability
- Report on our environmental performance and using our findings to achieve continuous improvement

Sustainable Homes

Making our homes more resilient to rising temperatures, the risk of flooding, energy efficient and built sustainably

We do through:

- Ensuring our buildings are energy efficient, helping to reduce greenhouse gas emissions and reduce fuel poverty
- Using sustainably sourced materials in our homes that can be disposed of safely, without harming the environment
- Buildings that are designed to adapt to climate change
- Ensuring that our buildings perform to the same standard as the design
- Incorporating biodiversity enhancements into the designs of our buildings

Sustainable Communities

Creating communities that have access to the best sustainable homes, quality and resilient environments and which are self-sufficient and supportive

We achieve this through:

- Instituting community energy strategies for our neighbourhoods
- Landscaping our developments to promote biodiversity and improve the quality of green space for our residents.
- Incorporating sustainable urban drainage systems into our new-build developments to help maintain biodiversity and reduce the risk of flooding.
- Providing a range of transport options for our residents.

Sustainable Individuals

Giving customers the tools to take sustainable decisions without having to rely on the services we provide and being able to help others in their communities

We do this by:

- Continually innovating, creating services such as Snap Your Bill, the Sustainability and Fuel Poverty Fund and home visits to help tenants keep their energy bills low
- Offering sustainable living advice to residents through the Catalyst Housing Green Guide
- Training customers to be champions in sustainability and actively encouraging them to help others
- Working with other organisations, including suppliers, to support us delivering sustainable options to customers

This policy will inform the Catalyst Sustainability Strategy, which details the means by which the policy will be fulfilled.

| Author | Action | Date |
|-------------|---|---------|
| Beth Wilks | Drafting | 8/10/15 |
| Bevan Jones | Amendments following feedback from CHL managers | 4.4.16 |
| | Agreed by Leadership Team | 10.2.16 |

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